

## Refugee and Asylum Support Organisations

North of England Refugee Service (NERS) 2 Friars Street, Newcastle, NE1 4XA  
Phone: 0191 245 7301

Case work support, integration, ESOL

West End Refugee Service (WERS) St. Philip's Vicarage, St. Philip's Close, Arthurs Hill, NE4 5JE  
Phone : 0191 2737482  
Email: [info@wers.org.uk](mailto:info@wers.org.uk)

Case work support, drop-in, befriending volunteers, welfare support and cash payments for destitute asylum seekers, clothing

ACANE (African Community Advice North East) 1 Raby Cross, Byker, NE6 2FF  
Tel: 0191 2658110 (Gaby Kitoko)  
Email: [Acane2003@hotmail.com](mailto:Acane2003@hotmail.com)

Support, advocacy, information, advice, activities, training and a drop in

The Hub drop in Westgate Baptist Church, 366 Westgate Road  
Phone: 07712650591

Weekly drop-in (Tuesday 3.30pm) helping refugees and asylum seekers adapt to life in the UK, emergency support for homeless and destitute (showers and food), community integration, and rights advice - two Rights Advisers who specialise in this area of work

**JET (Jobs, Education, Training)** 81 Adelaide Terrace, Benwell, NE4 8BB

Phone: 0191 2735761

Text: 07970559065

[Julie@jetnorth.org.uk](mailto:Julie@jetnorth.org.uk)

[www.jetnorth.org.uk](http://www.jetnorth.org.uk)

Support those with English as a second language and from an ethnic background to move nearer to finding work

**Freedom from Torture** The Alan Smithson Rooms, City House, 1-3 City Road, Newcastle, NE1 2AF

Phone: 0191 261 5825

Email: [northeast@freedomfromtorture.org](mailto:northeast@freedomfromtorture.org)

<http://www.freedomfromtorture.org/>

Rehabilitation and therapy for survivors of torture

**Action Foundation** The Castle Gate, Melbourne Street, Newcastle upon Tyne, NE1 2JQ.

Phone: 0191 211 3546

ESOL, supported housing, drop-ins, hosting scheme

**Crossings Community Group** Cobalt Studios, 10 Boyd Street, NE2 1AP

Phone: 0191 2323553

Music sessions every Monday

Angelou Centre 17 Brighton Grove, West End, Newcastle, NE4 5NS

Email: [admin@angelou-centre.org.uk](mailto:admin@angelou-centre.org.uk)

Web: [www.angelou-centre.org.uk](http://www.angelou-centre.org.uk)

Training and employment support, support for survivors of violence, social and creative activities

NEST Hadrian Building, Newcastle University

Email: [n.e.s.t@outlook.com](mailto:n.e.s.t@outlook.com)

[www.n-e-s-t.org](http://www.n-e-s-t.org)

ESOL support and trips and outings for learners at regular dates throughout the year

Peace of Mind Whitehall Methodist Church, Bensham, Gateshead, NE

Phone: 07595300326

Email: [Peaceofmind455@gmail.com](mailto:Peaceofmind455@gmail.com)

Support for asylum seekers and refugees, drop-in

Community Football Soccer world, West Road, Newcastle upon Tyne, NE4 9LG

Phone: 07799416125

Wednesday, 1-3pm, Community Football session for 18-29 year olds who are unemployed. Includes Employability support drop-in.

Rainbow Home [www.rainbowhome.org.uk](http://www.rainbowhome.org.uk)

A safe space for LGBT asylum seekers. The website gives more details of what Rainbow Home is, including referral details

The Comfrey Project Windmill Hills Centre, Chester Place, Gateshead, NE8 1QB

Phone: 0191 4477801

Text: 07795320706

Email: [info@thecomfreyproject.org.uk](mailto:info@thecomfreyproject.org.uk)

<http://thecomfreyproject.org.uk>

Social support through allotments; based around gardening, growing fruit and vegetables

Red Cross Croft House, Western Avenue, NE4 8SR

Phone: 0191 273 3961

Casework support - asylum support issues that include accommodation, aspen card, accessing health care, referrals to specialist help, delays in benefits, NRM cases, domestic violence support

Welfare support – short term cash payments for those experiencing destitution throughout the asylum process. i.e. Aspen card delays/errors, benefit delays, those waiting decisions on S4 and fresh claims

Family reunion support and family tracing

Riverside Community Health Project Carnegie Building, Atkinson Road, NE4 8XS

Phone: 0191 226 0754

Areas of work; children, outreach, parenting support, play, activities, BME communities, migrant support, training, volunteering

YHN Refugee Move-on Team

Phone: 0191 277 1144

Work with people who have just been granted leave to stay in the UK. Support with accommodation, applying for benefits and education, training and employment opportunities

Newcastle Council Local Authority Asylum Liaison Officers (LAASLO)

Phone: 0191 277 1707

Text: 07970623334 or 07971041887

Case work support for newly arrived asylum seekers, and refugees who have been given a decision on their asylum claim.

