

## Refugee and Asylum Support Organisations

North of England Refugee Service (NERS) 2 Friars Street, Newcastle, NE1 4XA  
Phone: 0191 245 7301

Case work support, integration, supported housing

West End Refugee Service (WERS) St. Philip's Vicarage, St. Philip's Close, Arthurs Hill, NE4 5JE  
Phone: 0191 2737482  
Email: [info@wers.org.uk](mailto:info@wers.org.uk)

Case work support, drop-ins, befriending services, Skillsmatch project, welfare support and hardship payments for destitute asylum seekers

### **DROP INS:**

**Case work drop-ins** open on Mondays and Wednesdays from 10am to 1pm. Supporting people to access health, education, welfare, asylum support, legal advice etc.

**Skillsmatch volunteering drop-ins** on Tuesdays 11am-3pm for anyone interested in volunteering on Tyneside - develop skills, gain experience, practice English and meet new people.

**Local MP drop-in** on Wednesdays 2.00-3.30pm

Other services can be accessed, please ask at drop ins or email [info@wers.org.uk](mailto:info@wers.org.uk)

- Volunteering opportunities at WERS in different projects
- WERS garden project fortnightly Mondays 10-1pm
- Buddying project (weekly / fortnightly meet ups with a volunteer buddy for orientation in Newcastle and social contact)
- Link with Scotswood Community Gardens for volunteering, children, youth and family sessions and older people's gardening throughout the week

- Campaigning group, supported by Asylum Matters, and open to anyone interested in contributing to campaigns and learning about how to campaign for positive change in lives of people seeking asylum.
- Hardship payments for destitute asylum seekers

ACANE (African Community Advice North East) 1 Raby Cross, Byker, NE6 2FF  
Tel: 0191 2658110 (Gaby Kitoko)  
Email: [Acane2003@hotmail.com](mailto:Acane2003@hotmail.com)

Support, advocacy, information, advice, activities, training and a drop in

The Hub drop in Westgate Baptist Church, 366 Westgate Road  
Phone: 0750 0338126 or 0754 7393191

Weekly drop-in (Tuesday 3.30pm) helping refugees and asylum seekers adapt to life in the UK, emergency support for homeless and destitute (showers and food), community integration, and rights advice - two Rights Advisers who specialise in this area of work

JET (Jobs, Education, Training) 81 Adelaide Terrace, Benwell, NE4 8BB  
Phone: 0191 2735761  
Text: 07970559065  
[Julie@jetnorth.org.uk](mailto:Julie@jetnorth.org.uk)  
[www.jetnorth.org.uk](http://www.jetnorth.org.uk)

Support those with English as a second language and from an ethnic background to move nearer to finding work

**Freedom from Torture** The Alan Smithson Rooms, City House, 1-3 City Road, Newcastle, NE1 2AF

Phone: 0191 261 5825

Email: [northeast@freedomfromtorture.org](mailto:northeast@freedomfromtorture.org)

<http://www.freedomfromtorture.org/>

Rehabilitation and therapy for survivors of torture

**Action Foundation** The Castle Gate, Melbourne Street, Newcastle upon Tyne, NE1 2JQ.

Phone: 0191 211 3546

ESOL, supported housing, drop-ins, hosting scheme

**Crossings Community Group** Cobalt Studios, 10 Boyd Street, NE2 1AP

Phone: 0191 2323553

Music sessions every Monday

**Angelou Centre** 17 Brighton Grove, West End, Newcastle, NE4 5NS

Email: [admin@angelou-centre.org.uk](mailto:admin@angelou-centre.org.uk)

Web: [www.angelou-centre.org.uk](http://www.angelou-centre.org.uk)

Training and employment support, support for survivors of violence, social and creative activities

NEST Into Building, Newcastle University  
Email: [nest.union@ncl.ac.uk](mailto:nest.union@ncl.ac.uk)

Variety of ESOL classes, sports, trips and youth provision. Classes available face to face from Monday to Sunday. Also offer some outreach sessions in community venues. No creche available but children welcome and activities provided for them

Peace of Mind Whitehall Methodist Church, Bensham, Gateshead, NE  
Phone: 07595300326  
Email: [Peaceofmind455@gmail.com](mailto:Peaceofmind455@gmail.com)

Support for asylum seekers and refugees, drop-in

Community Football Soccer world, West Road, Newcastle upon Tyne, NE4 9LG  
Phone: 07743273335

Saturdays, 1-3pm, Open to refugees and migrants over 18 years old

Rainbow Home [www.rainbowhome.org.uk](http://www.rainbowhome.org.uk)

A safe space for LGBT asylum seekers. The website gives more details of what Rainbow Home is, including referral details

**The Comfrey Project** Windmill Hills Centre, Chester Place, Gateshead, NE8 1QB

Phone: 0191 4477801

Text: 07795320706

Email: [info@thecomfreyproject.org.uk](mailto:info@thecomfreyproject.org.uk)

<http://thecomfreyproject.org.uk>

Social support through allotments; based around gardening, growing fruit and vegetables

**Red Cross Croft House**, Western Avenue, NE4 8SR

Phone: 0191 273 3961

Case work support, welfare support for destitute asylum seekers, family reunion support, family tracing

**Riverside Community Health Project** Carnegie Building, Atkinson Road, NE4 8XS

Phone: 0191 226 0754

Areas of work; children, outreach, parenting support, play, activities, BME communities, migrant support, training, volunteering

**YHN Refugee Move-on Team**

Phone: 0191 277 1144

Work with people who have just been granted leave to stay in the UK. Support with accommodation, applying for benefits and education, training and employment opportunities

Newcastle Council Local Authority Asylum Liaison Officers (LAASLO)

Phone: 0191 277 1707

Text: 07970623334 or 07971041887

Case work support for newly arrived asylum seekers, and refugees who have been given a decision on their asylum claim.

Curious Monkey - Theatre Company of Sanctuary

Phone: 07497221708

[projects@curiousmonkeytheatre.com](mailto:projects@curiousmonkeytheatre.com)

Creative group for people seeking sanctuary. We go on theatre trips together, do drama, movement, creative writing, music and create our own performances and films. Every Thursday at 5.30pm, in person workshops at Brunswick Church near monument (every 2 weeks). Zoom socials for conversation and connection every 2 weeks.

Care4Calais

[northeast@care4calais.org](mailto:northeast@care4calais.org)

Charity supporting asylum seekers in the northeast and abroad. Locally we can, signpost to other local support agencies, provide clothing and shoes and mobile phones where available, befriend and support.